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1. **DEFINITIONS**

- a. **WorkflowFirst Designer:** RiaForm's application development environment that enables users to design enterprise applications. Also known by WorkflowFirst.
- b. **WorkflowFirst Designer Output**: Application content developed using the WorkflowFirst Designer.
- c. **Server Machine:** An application hosting server on which WorkflowFirst Server Software is installed, that serves the WorkflowFirst Server Software.
- d. WorkflowFirst Server Software: A runtime engine and related software components executing from the Server Machine, which create a runtime environment for the WorkflowFirst Designer Output.
- e. **Client:** An end user or a software program, such as a web browser, that accesses and runs the WorkflowFirst Designer Output and/or the WorkflowFirst Server Software over a communications network.
- f. **Documentation:** Technical instructions and other documentation related to the Software, including, without limitation, help files, user reference documentation, training documentation and other technical information.
- g. Software: Software provided to Licensee pursuant to this License: the WorkflowFirst Server Software and any related software components, including, without limitation, software code, executable code, object code, dynamic link libraries, object model, backups, updates, and patches.
- h. **User Record:** An entry in a WorkflowFirst Designer Output application that directly corresponds to, and enables, the ability a Client has to login to, in order to access and be identified by, said application and/or any services it provides.
- i. **Power User:** A user recognized by the WorkflowFirst Server Software as a Power User that grants the user the ability to run custom action buttons on records that they are recognized by the system as not creating and, as such, may be able to approve, reject or otherwise act (beyond direct editing) on database records in a workflow system.
- j. Power User License: A license, which can be acquired multiple times, enabling additional User Record(s) to be added to one or more WorkflowFirst Designer Output applications running on a single Server Machine, whereby said User Record(s) are marked in, and recognized by, the system as being Power Users.

k. **Site License:** A license that includes One Thousand (1,000) Power User Licenses for up to two (2) Server Machines and one (1) additional backup system for business continuity purposes only.

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3

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